

Pay-Per-Play Terms & Responsibilities

Company: Bristol Bouncy Castle Hire

1. Nature of Pay-Per-Play Hire

Under a pay-per-play agreement, the Customer is paying solely for the hire of the equipment and basic delivery, setup, and collection services as agreed. Bristol Bouncy Castle Hire does not manage, collect, or control payments from guests, nor do we manage queues, session timings, or participant access unless expressly agreed in writing.

2. Payment Collection

The Customer is fully and solely responsible for setting prices, collecting all payments from guests or participants, and handling all cash, card, or digital transactions. Bristol Bouncy Castle Hire accepts no responsibility or liability for missed payments, underpayments, disputes, or loss of earnings.

3. Staffing, Timing & Queue Management

As guests are being charged specifically for play time on the hired equipment, the Customer must provide adequate, competent staff to control access, manage queues, start and stop sessions, and ensure that only paying participants use the equipment. Bristol Bouncy Castle Hire staff are not responsible for operating sessions, enforcing time limits, or managing guest behaviour under pay-per-play arrangements.

4. Liability & Responsibility

The Customer accepts full responsibility for the safe operation, supervision, and management of the equipment during the hire period. This includes responsibility for any injuries, accidents, losses, or claims arising from misuse, overcrowding, poor supervision, poor queue management, or failure to control session timings.

Bristol Bouncy Castle Hire shall only be responsible for injury or damage proven to be caused directly by an equipment defect or mechanical failure attributable to the equipment supplied.

5. Insurance & Claims

The Customer confirms that they have appropriate public liability insurance in place to cover pay-per-play operation and the charging of guests for use of the equipment. Any claims not directly resulting from equipment failure shall be the responsibility of the Customer.

6. Agreement

By confirming the booking, the Customer acknowledges and accepts full responsibility for payments, staffing, timing, queue control, and guest management under pay-per-play terms.